

# BILLING ANALYST

ST. JOHN'S – CLOSING DATE: AUGUST 26, 2019

COMPETITION NUMBER: NPJP-2019-25707

## Are you ready to explore an exciting career in a fast-paced, high-performance environment?

If you are seeking a challenging and rewarding career with room for continuous advancement and a competitive compensation package, have we got an opportunity for you! We are looking for a highly motivated team player with a strong commitment to safety and customer service, an excellent work ethic, and effective interpersonal and communication skills.

As a valued member of our Customer Relations Team, you will be responsible for: supporting the customer billing system and customer policies; improvements to customer workflow and communications; enhancements to the Customer Service System and related systems; and, providing support to the team as we fulfill our quest to provide excellent customer service.

Your qualifications include completion of a Bachelor's degree in Business, or a three-year diploma in Business Management, supplemented by a minimum of two years' related experience. You have knowledge of business analytics principals such as gathering and documenting requirements, user acceptance testing practices and production implementations. Experience in a regulated electrical utility is an asset. You enjoy working both collaboratively and independently, have a keen attention to detail, the ability to think analytically and to manage multiple projects and deadlines.

Apply online at [newfoundlandpower.com/en/About/Careers/Career-Opportunities](http://newfoundlandpower.com/en/About/Careers/Career-Opportunities). We thank all applicants for their interest but only those selected for an interview will be contacted.



WHENEVER. WHEREVER.  
We'll be there.